

Sumaij Kanhirat

IT Support Engineer

AREAS OF EXPERTISE

Networking – Switches
/Routers/Firewalls

Infrastructure Support
Server Support

Technical Support -
Software and Hardware

Microsoft Technologies
Windows
Server2003/2008.
MS Office.

Programming Languages
C, C++

PROFESSIONAL

Cisco Certified Network
Associate (CCNA)
CiscoId: CSC012243113

Hardware System Design
Doeacc-Kerala,india

ACADEMIC DETAILS

B.Tech in Electronics &
Communications
Engineering (2009)

PERSONAL SUMMARY

A confident and reliable IT support engineer with extensive practical experience of working with computers and resolving any support issues that are raised to the service desk.

WORK EXPERIENCE

NCR Qatar LLC – Doha, Qatar
MICR Supervisor & IT Support April 2013 – Present

Working as the System support in the Interactive Printer Solutions section, Systemedia Dept of NCR Qatar.

Responsible for supporting as part of a help desk team.

Ensuring that all hardware and software is configured and installed correctly.

Duties:

- Responsible for networking, installation and maintaining services.
- Preparing Script files for printing the cheque books in Interactive Printer Solutions, Systemedia Department.
- Supervising the operations and Maintenance of PP 4050 PSI Printers and Inotec IMP MICR machines.
- Receiving Data Files from client's FTP server for printing the cheque books.
- Configuration and support for any new hardware and software.
- Management of daily data backup and restore.
- Installing and configuring windows desktop and server operating system.
- TCP/IP networking and hardware maintenance and repair.
- Disaster Recovery and Business Continuity Processes.
- Performing routine audits of systems and software.
- Answering technical queries and assisting users.

WORK ADDRESS

Sumaij K
NCR Qatar LLC
C Ring Road
Doha-Qatar

PERSONAL DETAILS

Sumaij Kanhirat
Kannookkara,
Kozhikode, Kerala,
India -673102

M: +974-55671249

E:sumaijk@gmail.com

D.OB : 11/03/1987

Nationality: Indian

Visa Status:
Qatar Residence,
Company Visa

TCTS Pvt. Ltd- Cochin, India

Telecom Engineer

Apr 2009 – Dec 2012

Providing technical support to the teams in Installation of communication equipment, Commissioning and Integration of Network Devices. Quality checking of the projects. Designing, Implementing and troubleshooting customer's IT infrastructure with minimum capital expenditure and more accessibility.

DUTIES:

- Huawei- Installation, commissioning and Integration of Base Transceiver Station in mobile towers. Microwave Antenna hopping. In Building Solutions(IFS); To provide Network coverage inside the buildings. DDPU chip level service: Reinstallation of Double digital processing modules after servicing.
- NEC India Pvt. Ltd; IDEA 2G and 3G Network Implementation
- Installation, Configuration and Administration of Cisco Routers and Switches.
- Excellent proficiency and experience in cabling networks using UTP CAT5E and CAT6.

REFERENCES: Available on request.